

BCP Council Highway Cleansing Service Standards 2024/2025

The service has been revised back to core base budget funding following the 2023 removal of Seasonal Response and Cleaner Green Safer funding.

Services will continue to be standardised across BCP following the implementation of new software during 2024 to manage work schedules as part of the Transformation programme. Zoning of roads and assets is taking place in line with those set out in the Litter and Refuse Code of Practice. (currently subject to a national review)

Service Delivery Core Standards:

- All roads, pavements and cycleways (other than rural lanes) will receive as standard two/three sweeping/cleansing visits per annum
- Additional visits in the Autumn/Winter take place for areas subject to the highest levels of leaf fall.
- Main 'A' and 'B' roads and adjoining footway/cycleway scheduled for fortnightly, or monthly visits.
- District Centres 3 visits per week
- The three primary town centres will receive daily attention.
- Seafront collections will operate daily during seasonal months of need reducing during off peak months
- Separate arrangements are put in place for the cleansing of high-speed roads in line with grounds maintenance operations. Work is subject to the permitting of either mobile lane closes, or full road closures.
- Offensive graffiti will be removed from BCP Council owned assets. Fly tipping and fly posting will be removed on completion of an investigation by enforcement teams
- Chemical treatment of highway weeds will take place a maximum of twice per annum
- The provision of litter and dog waste bins (currently c.3000) will be reviewed with a Litter Bin Policy to be brought forward to Cabinet in 2024. There is currently no financial provision for replacement of bins within the cleansing revenue budget
- Fly-tipping will be removed from council owned land and maybe subject to investigation via WISE ahead of removal taking place.